

PATIENT BILL OF RIGHTS

All patients have a right...

To be treated with respect, consideration, courtesy, compassion and dignity.

To obtain the name and function of any person providing services to you.

To be provided with appropriate privacy.

To expect that all disclosures and records be treated confidentially and to be given the opportunity to approve or refuse their release, except when required by law.

To be provided, to the degree known, complete information concerning their diagnosis, treatment, and prognosis. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient to be a legally authorized person.

To be given opportunity to participate in decisions involving their health care, except when participation is contraindicated for medical reasons.

To receive from his/her physician information necessary to give informed consent prior to the start of any procedure and/or treatment, except in emergencies. Such information for informed consent should include the specific procedure and/or treatment, significant medical risks involved, and the probable duration of incapacitation. Where significant alternatives for medical care or treatment exist, or when the patient requests information concerning medical alternatives, the patient has the right to such information and the consequences of not complying with therapy. The patient has the right to know the name of the person responsible for the procedures and/or treatment.

To refuse treatment and be informed of the consequences of refusing treatment.

To know that Advanced Directives cannot be honored and that you will be transferred to a higher level of care, in accordance with Illinois State Law.

To be informed as to:

- Expected Conduct and Responsibilities as a Patient.
- Services Available From the Facility.
- Provisions for After-Hours and Emergency Care.
- Fees for Services and Payment Policies
- To Speak or Write to the Administrator Regarding Grievances and Suggestions for Improvements.

Hoffman Estates Surgery Center, LLC
Attention: Administrator
1555 Barrington Road, DOB 3, Suite 0400
Hoffman Estates, IL 60169
847-519-1600